

3

10/27/00
cT

P/2167-221

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Thomas Mackay, et al.

Date: October 26, 2000

Serial No. 09/631,810

Filed: August 3, 2000

For: WORKFLOW MANAGEMENT SYSTEM AND METHOD

Asst. Commissioner of Patents and Trademarks
Washington, DC 20231

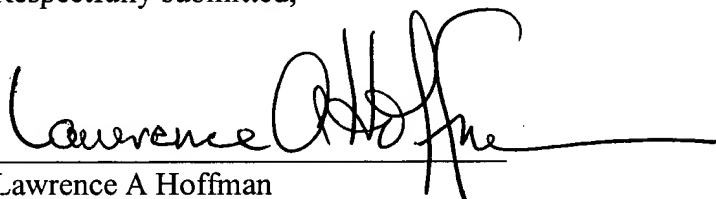
Attention: Official Draftsman

FORMAL DRAWINGS

Sir:

Enclosed herewith please find 47 sheets of formal drawings containing Figures 1 and 19B for the above-identified application.

Respectfully submitted,



Lawrence A Hoffman
Registration No.: 22,436
OSTROLENK, FABER, GERB & SOFFEN, LLP
1180 Avenue of the Americas
New York, New York 10036-8403
Telephone: (212) 382-0700

LAH:mpl
Encls.